

CITY OF JOLIET MUNICIPAL SERVICES
150 W. JEFFERSON ST - JOLIET, IL 60432-4148
For more information visit www.cityofjoliet.info

CURRENT CHARGES ARE PAYABLE WITHIN 15 DAYS OF THE BILLING DATE. A late charge will be added after the due date. Failure to receive a bill does not preclude the assessment of late fees or termination of service.

Payment Information and Billing Questions

Payment Options:

Online: www.cityofjoliet.info
By Phone: 815-724-3969 or 877-811-3799 (24 hour automated service)
In Person: City Collector's Office, 150 W. Jefferson St.
Drop Box: Located outside City Hall on S. Des Plaines Street - available 24 hours
Automated Bankdraft: No more late fees - it's safe and simple! Call (815) 724-3820 or visit our website for application information

Billing Questions: 815-724-3820 or CustomerService@jolietcity.org
Office Hours: 8:00am-4:30pm Mon-Fri (except holidays)

Other City of Joliet Information: 815-724-4000

Compliance Information:

The City of Joliet is pleased to report that, in 2015, our drinking water met all standards as established by the USEPA and IEPA. A detailed description of the City's water system is provided in the Annual Consumer Confidence report, which is published in June of each year. This Consumer Confidence Report is required by the Safe Drinking Water Act (SDWA) and is intended to inform all water customers about the quality of the drinking water provided to them. Reports for the last five years can be found on the City's website. For additional information, please contact the Department of Public Utilities at (815) 724-4230.

General Billing Information:

Customer charge based on days of service
100 Cu. Ft. = 748 gallons

A minus sign behind a number indicates a credit

Per Chapters 13 and 31 of the City of Joliet Municipal Code, all properties shall be subject to water, sewer and/or municipal waste daily fees notwithstanding termination of services and/or usage.

Termination of Services:

If you wish to state why your municipal services should not be terminated for delinquency, you may request to schedule a hearing in writing, within 15 days of the first delinquency notice. Written requests should be delivered to the City of Joliet, City Collector, 150 W. Jefferson St. Joliet, IL 60432.

If you are a tenant in a multi residential building and scheduled for termination of service due to delinquency, the City may exercise its rights under Ordinance 31-92 which requires water and sewer bills to be in the owner's name. This action is in addition to terminating your municipal services.

RETAIN THIS PORTION FOR YOUR RECORDS

IF ANY OF THE FOLLOWING HAS CHANGED, PLEASE INDICATE...

Your Name _____ Home Phone _____

Mailing Address _____

City _____ State _____ Zip _____