# Introducing

The City of Joliet is striving to provide a more convenient way to provide bulk water to water haulers and contractors. We have three new Water Stations, located at convenient locations throughout the City, open 24-hours.

You can find the City of Joliet Bulk Water Stations at the following addresses:

- 2001 N Arbeiter Road
- 1203 Cedarwood Drive
- 818 E Cass Street



All Bulk Water information is available on the City of Joliet website at:

## **Joliet.Gov/Utilities**



And click on the



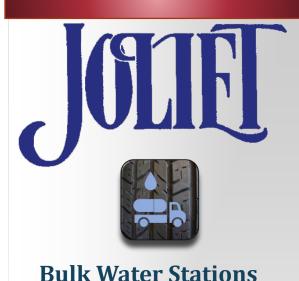
# **Contact Us:**

City of Joliet – Dept. of Public Utilities 150 W Jefferson Street Joliet, IL 60432 Phone: (815) 724-4220

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A new, more convenient, and less expensive way to obtain bulk water, without the need for meter rental.



City of Joliet Department of Public Utilities
Joliet.gov/Utilities



### **Getting Started**

**Flowpoint Cloud** is an online application that works in combination with **Flowpoint** water dispensing stations. **Flowpoint Cloud** makes it easy for you to buy water, manage your trucks, view your account, and run reports. It can be accessed from any computer, with an internet connection, and a web browser.

The **Joliet Bulk Water Station Flowpoint Cloud** web address is: <a href="https://jolietil.azurewebsites.net">https://jolietil.azurewebsites.net</a>

### **Logging In:**

**Creating an account is easy!** Simply log in, hit the apply for account button, and fill out the account registration information. You will



receive an email, immediately after submitting an application, and then a follow up email will be sent within 7 days.

Once the account is approved, you will receive an email with a username and temporary password.



Once you receive your login information, you may log-in to your user account and begin to **set up trucks.** 

You will be invoiced by the City of Joliet on a monthly basis.

### **Setting Up Trucks**

**Before you can buy water**, you must enter a truck record in Flowpoint Cloud. Each truck needs an access number and PIN to buy water at the station.

### Adding a Truck

Add a truck record in Flowpoint Cloud for each truck you own:

Point -> Trucks

Click —> Truck Management

Click --> New

Follow the guidelines below to enter truck details:

Field Description

**Access number\*** Automatically assigned a four digit number.

Do not change!

PIN\* (Personal Identification Number) Must be four digits.

Drivers will remember the PIN if they choose it.

**Truck Name \*** Truck number, or unique identifier

**Description** Could include, truck make and model, or

other details you want to track.

**Driver** Drivers first and last name. **Plate #** Truck license plate number. **Volume** Capacity of the truck in U.S.

gallons.

**This Truck is** Remove the check mark to

**Active** prevent a truck from using the station.

\* indicates a required field.

Bulk Water Station Rates:
Correspond with the City of
Joliet Non-Resident
Commercial rates as updated
annually on 11/01.
Save deposits and other
fees associated with
renting hydrant meters!!



## **Using the Access Terminal**

Standard 2" Female Camlock

To buy water at a station, the driver will use an access terminal and fill hose. Drivers enter their access number and PIN using an access terminal like the one shown below.

#### Steps drivers follow to buy water:

- 1. Connect the water fill hose to the tank
- 2. Enter your four digit access number, press 'ENTER'
- 3. Enter your four digit PIN, press 'ENTER'
- 4. Enter the volume of water wanted, press 'ENTER'
- 5. Confirm the hose is connected
- 6. Press 'START' to start water flow
- Volume of water dispensing is displayed on the screen
- The water will stop automatically once the requested volume is reached



For more information on Truck Management, Reporting, Usernames & Passwords, etc., you may refer to the **Flowpoint Cloud** 

**Customer Manual** on the City website at: **Joliet.gov/Flowpoint**