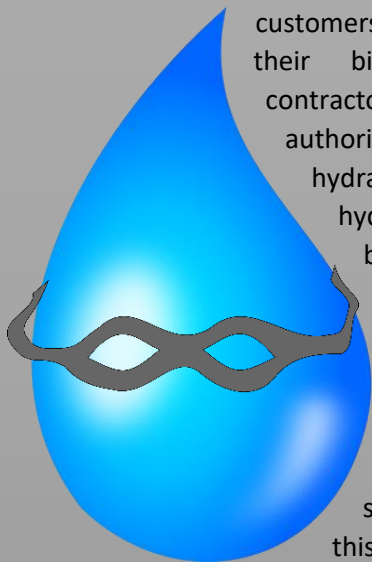


Stopping Water Theft Can Help Keep Rates Low

Most people don't realize that there is a cost associated with producing and delivering water. When water is stolen, that cost must be spread out across those customers who are paying, increasing their bills. When businesses or contractors access water without authorization, they typically open a fire hydrant. This could damage the hydrant and even cause a main break if not operated properly.



Opening a fire hydrant without proper authorization and equipment (meter and backflow device) is illegal. If you suspect that someone is stealing water, you may report this to the City of Joliet Department

of Public Utilities.

Try to get the following information:

- Street Name and closest address (of suspected violation)
- Name and phone number of the business (if visible on the vehicle)
- License plate number
- Photo

Email to: Publicutilities@joliet.gov or call 815-724-4220