

BENEFITS OF PARTICIPATION IN CALEA ACCREDITATION



INCREASED COMMUNITY ADVOCACY

Accreditation embodies the precepts of community-oriented policing. It creates a forum in which law enforcement agencies and citizens work together to prevent and control challenges confronting law enforcement and provides clear direction about community expectations.

"Citizens enjoy the fact that they are welcome to speak at any time. We've had some make suggestions on what we could do better. We've had others stand up and praise us for what we are doing in their communities or thank us for helping them out with a problem specific to their neighborhood."

— Sergeant Charles M. Vance, II,
Accreditation Manager Metropolitan Nashville (TN) Police Department

INTEGRITY

TRANSPARENCY

ACCOUNTABILITY

STAUNCH SUPPORT FROM GOVERNMENT OFFICIALS



Accreditation provides objective evidence of an agency's commitment to excellence in leadership, resource management, and service-delivery. Thus, government officials are more confident in the agency's ability to operate efficiently and meet community needs.

"Henrico County strives to provide its citizens with the best quality of life possible. Similarly, we want those who visit here to feel safe and free to enjoy all the County has to offer. The accreditation of our Police Division is one of the ways we measure the success of the County in achieving these objectives. It's a picture of professionalism that makes a statement."

— County Manager John Vithoukias,
CEO, County of Henrico, Virginia

STRONGER DEFENSE AGAINST CIVIL LAWSUITS



Accredited agencies are better able to defend themselves against civil lawsuits. Also, many agencies report a decline in legal actions against them, once they become accredited.

"Our dedication to adhere to the letter and spirit of the CALEA standards since 1986, saved the department from paying outrageous monetary damages to a convicted felon, turned plaintiff. This is just one more reason, the MCSO will continue to comply with the CALEA accreditation standards and encourage other agencies to follow in our footsteps."

— Sheriff Phil Plummer,
Montgomery County Sheriff,
Dayton, Ohio

REDUCED RISK AND LIABILITY EXPOSURE

Many agencies report a reduction in their liability insurance costs and/or reimbursement of accreditation fees.



"Everyone needs a map to know where they are going and CALEA will be our road map to success."

— Former Accreditation Manager
Cheri Pickard-Akselsen,
Johns Creek Police Department, Georgia

GREATER ACCOUNTABILITY WITHIN THE AGENCY



CALEA standards give the CEO a proven management system of written directives, sound training, clearly defined lines of authority, and routine reports that support decision-making and resource allocation.

"Prior to getting into the CALEA process we thought our general orders, policies and procedures provided proper guidance for our employees. Not so much as it turned out. CALEA brought us to the point of adhering to cutting edge contemporary best practices."

— Retired Chief James Craze,
Greenbelt Police Department,
Maryland

For more information, contact your Regional Program Manager.

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