

## Pay your City of Joliet water bill automatically!

The City of Joliet offers payment of your water bill directly from your checking account. Just complete the form below and enjoy these special features:

- ✓ The program is absolutely **FREE!**
- ✓ No lost payments, no past due payments, and no checks ever need to be written.
- ✓ No more standing in long lines or running out of stamps or envelopes.
- ✓ Your bill will still come to your home.
- ✓ A note stating “**BANK DRAFT – DO NOT PAY**” will appear on your bill after you have been accepted. (It may take up to **TWO** billing cycles for activation.)

I hereby authorize the City of Joliet to electronically receive payments for my water utility bill directly from my checking account listed below. I understand that I will continue to receive my water bill each month and that on the due date my checking account will be debited for the amount due. I further understand that if I have a dispute with my bill, I must notify the City of Joliet’s Customer Service Division at least TEN days prior to the due date in order to stop the automatic payment. I understand I must have sufficient funds available in my account on the due date, or the City will assess a non-sufficient funds (NSF) fee (and potential late fees), and I may be charged additional fees by my financial institution. I realize that two NSF situations within a twelve-month period may lead to termination of this program. This authorization will be in effect until my account and/or direct payment plan is terminated by the City of Joliet, or until I have given written notice to cancel this agreement. The City of Joliet reserves the right to terminate this program at any time.

### Customer Information (Please print in black ink)

|                             |  |                  |                 |
|-----------------------------|--|------------------|-----------------|
| Name                        |  | Water Bill Acct# | Daytime Phone # |
| Account Address             |  | City             | State Zip       |
| <u>Signature (REQUIRED)</u> |  | <u>Date</u>      |                 |

**ATTACH COPY OF VOIDED CHECK!  
(REQUIRED)**

**Temporary checks and deposit slips will NOT be accepted.**

### Financial Institution Information

|                               |              |
|-------------------------------|--------------|
| Name of Financial Institution | Phone Number |
| Account Number                |              |

*Forward completed form to:*

*City of Joliet, Customer Service Division, 150 W. Jefferson St., Joliet, IL 60432*

*Fax: 815-724-3989*

*For additional information, please call (815) 724-3820*