

**DEPARTMENT OF  
PUBLIC UTILITIES**

150 W. JEFFERSON STREET  
JOLIET, IL 60432  
(815) 724-4220



**NOTICE TO RESIDENTS - INTERRUPTION OF WATER SERVICE**

THE CITY OF JOLIET DEPARTMENT OF PUBLIC UTILITIES WILL BE DOING IMPROVEMENTS TO THE WATER SYSTEM IN YOUR NEIGHBORHOOD ON **Thursday, January 17, 2019.** THE WATER SERVICE WILL BE INTERRUPTED ON THE West Acres Road (Woodlawn Ave. – Catherine St.).

THE WATER SERVICE INTERRUPTION WILL START AT APPROXIMATELY 8:00 A.M. AND WILL BE RESTORED AT APPROXIMATELY 4:00 P.M. ONCE THE WATER SERVICE HAS BEEN RESTORED, YOU CAN EXPECT SOME RUSTY WATER. PLEASE ALLOW THE SYSTEM TO SETTLE ON ITS OWN, WHICH MAY TAKE UP TO 72 HOURS. THE CITY CREWS WILL FLUSH THE WATER MAIN SYSTEM AS PART OF THEIR WORK. HOMEOWNERS SHOULD RUN WATER FROM ALL FAUCETS FOR A MINIMUM OF 5 MINUTES PRIOR TO USE.

IN THE EVENT OF BAD WEATHER OR OTHER WATER EMERGENCY THIS WORK COULD BE POSTPONED. IF POSTPONED, A NEW NOTICE WILL BE SENT WHEN THE WORK IS RESCHEDULED.

**TO RECEIVE FUTURE UPDATES FROM THE PUBLIC UTILITIES  
DEPARTMENT, SIGN UP FOR PUBLIC NOTIFICATIONS AT:**

**<http://cityofjoliet.info/i-want-to/stay-informed>**



THANK YOU FOR YOUR COOPERATION.

Allison Swisher  
Director of Public Utilities

**DEPARTMENT OF  
PUBLIC UTILITIES**

815-724-4230 Direct  
815-723-7770 Fax



**150 WEST JEFFERSON STREET  
JOLIET, ILLINOIS 60432-4158**

**\*Public Water Supply Boil Order\***

**DATE:** January 17, 2019  
**TO:** Affected West Acres Road Area Water Customers  
**FROM:** Allison Swisher, Director of Public Utilities  
**SUBJECT:** **PRECAUTIONARY BOIL ORDER**

A valve repair will occur on 1/17/19 at the corner of West Acres Road and Midland Avenue. Repairs will be completed in the afternoon of 1/17/19. During the repairs, a possible cross contamination may occur. A precautionary boil order is issued until the water can be confirmed safe to drink.

**Customers affected by the valve repair at the corner of West Acres Road and Midland Avenue should boil water at least FIVE minutes before using for cooking or drinking purposes.**

The **BOIL ORDER** will remain in effect until laboratory sampling confirms that water quality has been fully restored. The laboratory testing takes a minimum of 24 hours before results are available. Repairs and sampling are expected to be completed this afternoon. You will receive notification once the order has been lifted.

Please call the Department of Public Utilities at 815-724-4220 if you have any questions or need further information. Thank you in advance for your cooperation.

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