

What can you do?

At Home:

- ◆ Keep your vehicles in good condition and fix leaks quickly.
- ◆ Carefully follow directions when using lawn and garden chemicals. Sweep any excess fertilizers off driveways and sidewalks so they don't wash down the drains.
- ◆ Dispose of household hazardous wastes properly. For assistance with various disposal techniques contact Will County Land Use Services at (815) 727-8834.
- ◆ Drain swimming pools into the sanitary system so that chlorinated water can be treated. Do not drain onto lawns or into storm drains. Highly chlorinated water will kill aquatic life.
- ◆ Reduce the chemical impacts of outdoor washing by using biodegradable soaps and washing over grass or gravel surfaces. Avoid direct drainage to storm sewer.

In Your Neighborhood:

- ◆ Clear debris and trash from the storm drains and dispose of it properly.
- ◆ Participate in river clean-ups in your community.
- ◆ Report illegal dumping or accidental spills to the Illinois EPA hotline: (800) 782-7860.

Where can I get more information or provide comments?

For questions about your water bill, to change the name on an account, or set up automatic billing contact:

City of Joliet—Customer Service

150 W. Jefferson Street
Joliet, IL 60432

Phone: (815) 724-3820

Window Hours: 8:00 am—4:30 pm

Phone Hours: 9:00 am—4:25 pm

For water and / or sewer maintenance questions or report a water main break contact:

City of Joliet—Dept. of Public Utilities

Phone: (815) 724-4220 (24 Hours)

To report street light outages (please provide pole type and pole number) contact:

City of Joliet—Dept. of Public Works

Phone: (815) 724-4200

Email: publicworks@jolietcity.org

Phone Hours: 8:00 am—4:30 pm

To report a pothole contact:

City of Joliet—Roadways Department

Phone: (815) 724-3650

Phone Hours: 7:00 am—3:30 pm

Stay Connected

WITH WHAT'S HAPPENING
IN THE CITY OF JOLIET



everbridge

www.cityofjoliet.info

City of Joliet - Dept. of Public Utilities

www.jolietwater.com

150 W. Jefferson Street

Joliet, IL 60432

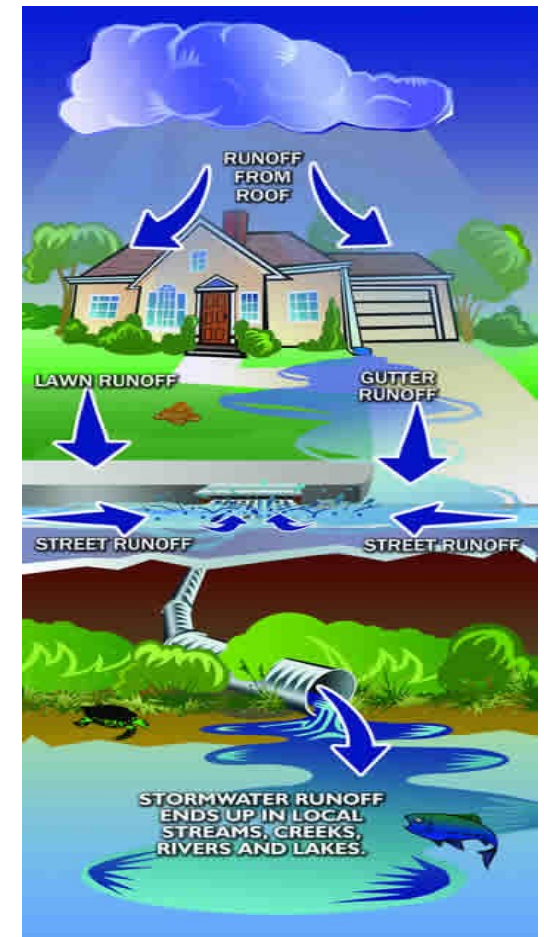
Phone: (815) 724-4230

Fax: (815) 723-7770

Email: agrooms@jolietcity.org

JOLIET

Stormwater Runoff



City of Joliet
Department of Public Utilities
www.jolietwater.com

Where does the rain go?

To the river! Stormwater is water from precipitation that flows across the landscape and either soaks into the ground or drains into storm sewers. These are the drains you see at street corners or at low points along the sides of your street. Collectively the draining water is called "stormwater runoff," which flows into a river. It picks up pollutants not only in commercial and industrial sites, but in your neighborhood as well!

Where does pollution come from?

Household:

- ◆ Vehicles drip fluids (oil, gasoline, antifreeze, brake fluid, etc.) onto paved areas where rain water can carry them into our streams.
- ◆ Lawn and garden chemicals, if not used properly, can be washed off our properties when we water or it rains.
- ◆ Pet wastes can also be carried away by stormwater and contribute harmful bacteria, parasites, and viruses to our streams and ponds.
- ◆ Draining of swimming pools.

Industrial:

- ◆ Chemical spills that contain toxic substances, smoke stacks with toxic emissions, and uncovered or unprotected outdoor storage and waste areas can wash into streams.

Construction:

- ◆ Uncovered or un-vegetated soil can be washed down storm drains, along with trash and other construction debris.

Stormwater Pollution Prevention

Protect Local Streams and Rivers—Citizens are Now the Largest Polluters:

Historically sewage treatment plants and other large facilities have been the cause of most water pollution in our area. Federal regulations and improved facilities and policies have reversed this trend. However, as a result of the regulation of these facilities, the largest polluters are now local citizens. Although any one person does not come close to dumping the amount of waste of a large facility, there are a tremendous amount of citizens in the Joliet Area Watershed, and it all adds up! The next level of improving water quality is to increase community awareness.



To Increase Awareness of Water Drainage Systems:

Most polluters do not even realize they're polluting. Many people just don't realize that storm drains funnel directly to the river—there is no treatment plant in between. Therefore, to dump waste down a storm drain is the same as walking up to the banks of a river and dumping the waste right in. Knowing this, most people would not dump used oil down the drains when changing the oil in their car or sweep grass clippings into the drains.

To Promote a Behavior Change in the Community:

Once people realize how the water drainage system works, they may begin to think more about some of their habits. For instance, people may never consider the act of purposely dumping oil directly into a river. However, many cars leak oil onto streets and driveways. During rain events that oil then runs down the driveway and into the storm sewer. By not fixing the leak and allowing the oil to go down the storm drain, people cause the same effect as dumping oil in a river.



For more information:

The Conservation Foundation:

Conservation @ Home Program
Phone: (630) 428-4500
www.theconservationfoundation.org/tcf/ch/

Center for Watershed Protection:

www.stormwatercenter.net

Will County Land Use Services:

Assistance in waste disposal techniques
Phone: (815) 727-8834
www.willcountylanduse.com

For group volunteering to stencil storm drains : Phone: (815) 724-4220