

JOLIET NEWSLETTER

www.joliet.gov

WINTER 2023

A Message from Mayor D'Arcy

Dear Neighbor,

It has been a busy fall season at City Hall as we finalize our budget for next year.

The City has finalized its discussions with the owners of the Riverwalk Homes and through our discussions, the City was able to secure funding for additional support to revitalize the site.

We have many boards and commissions that need the input and participation of our residents. If you are interested in participating in city government by serving on a board or committee, contact your council person or members at large. You may also apply online through the City's website www.joliet.gov.

We have also begun the formal process of a long-term comprehensive plan that will shape our future for years to come. The whole process is expected to take about 18 months to complete. We will be looking for community input as we move forward.

Winter season is coming which means snow accumulation and plowing. Be sure to adhere to regulations regarding snow removal, shoveling, and plowing guidelines. Shoveling or plowing snow into the street is strictly prohibited by local ordinance and the same goes for putting snow onto adjacent neighbor's property. For questions about snow removal, contact Public Works at (815) 724-4200 for more information.

Finally, on behalf of all of us in the City, we wish you and your family a safe and happy holiday season.

Sincerely,

Mayor D'Arcy



Mayor D'Arcy



November 27, 2023-January 2, 2024

The City of Joliet Holiday Lights Map is back for another year of seasonal fun! This easy-to-use map makes finding the best holiday decorations in Joliet a breeze for an easy, free holiday activity. Joliet residents can submit their decorated home by visiting www.joliet.gov/holidaylights and filling out a short form.

Submissions will be starting Monday, November 27 through Friday, December 29. The map is available for viewing through Tuesday, January 2, 2024. Addresses submitted must be within Joliet city-limits.



Friday, November 24 | 10 am-7 pm
Downtown Joliet

- North Pole Christmas Market from 10 am-5 pm
- Horse-drawn carriage rides from 2-5 pm
- North Pole Park which includes an inflatable snow globe, kiddie train, and an iceless skating rink from 1:30-5:30 pm
- Community Tree Lighting at 5:15 pm
- Parade and fireworks at 5:30 pm

Small Business Saturday November 25

The downtown businesses will have special fun activities, raffles, and sales for shoppers all day long! Visit Joliet City Center Partnership at www.jolietccp.com for more details!

WELCOME, NEW BUSINESSES

Yura Nuna | 221 N Chicago St, 60432

Charleys Philly Steak | 111 N. Larkin Ave, 60435

Liquor Town | 1005 Essington Rd, 60435

Tropical Smoothie Cafe | 111 N. Larkin Ave, 60435

Washu Carwash | 1801 S. Rt 59, 60586

GiGi's Sweets on the Go | 90 E. Jefferson St, 60432

Spend Less Vapes Joliet Inc. | 232 S. Larkin Ave, 60436

Core & Main LP | 515 Richards St, 60436

Joliet Discount Zone | 136 E. Cass St, 60432

Darcy Hyundai Inc. | 2000 Essington Rd, 60435

Starbucks Coffee | 1500 N Larkin Ave, 60435

What's Happening

Tips to Control Your Water and Sewer Bill Through Water Conservation:



Combine your efforts of understanding, monitoring, and managing your water usage to develop a whole house water conservation strategy that can help control your water and sewer bill. Visit our website at www.Joliet.gov/Utilities for water conservation tips and more information about programs offered by the City:

- **Customer Water Portal:** In near-real time, you can monitor your water usage hourly, daily, weekly, or monthly. Set billing cycle usage alerts, daily usage alerts, and / or multi-day alerts. Leaving for an extended period of time? Set a vacation alert and you will know if any water is used while you are away. Sign up at www.Joliet.gov/CustomerWaterPortal.
- **Leak Detection Guide:** Early detection of water issues can save you money and prevent potential damage to your property. Water usage is not always visible. Also located on the Customer Water Portal page, when you have continuous usage or atypical usage the Checklist for Chasing down Leaks can help you identify the source.

- **Water Conservation:** Turn off the tap while brushing your teeth, fill up the sink while scrubbing or washing a lot of dishes, run full loads in the dishwasher and clothes washer, and take shorter showers. Continued conservation pays off! Visit www.RethinkConservation.org to pledge to save water and join the quarterly incentive program.
- **Customer Programs:**
 - www.Joliet.gov/rainbarrel - Joliet water customers can purchase up to 3 subsidized rain barrels per household at the subsidized cost of \$35/barrel plus tax and delivery. One rain barrel can save about 1,300 gallons of water during peak summer months.
 - www.Joliet.gov/toiletrebate - The Low Flow Toilet Rebate Program provides Joliet water customers a \$100 rebate per toilet to replace high volume toilets with an EPA WaterSense model toilet. Lowering the flush volume saves money.

Questions, comments, or concerns? Contact the Public Utilities Department at (815) 724-4220 or email us at PublicUtilities@joliet.gov.

Winter Storm Season: What You Should Know

Temperatures are falling and the snow will soon follow! Below you will find an overview of the City of Joliet's winter storm guidelines and procedures for snow removal, street parking, shoveling, and other seasonal procedures. More information on each of these subjects is available at: www.joliet.gov/SnowRemoval.

Plowing Operations

The Roadways Division of Public Works operates the fleet of snowplows used to clear City streets during a snowfall event. Be sure to give these extra-large vehicles space on the road to do their job! Street plowing is performed in the following order:

- Major arterials roads*, hospital routes, hills, and bridges
- Subdivision main routes and collector streets
- All remaining subdivision streets
- Cul-de-sacs and dead ends

Note: The City does not plow alleys.

Residents may also see a thin layer of snow left on recently plowed road surfaces. While it may appear that this surface has not been plowed, the crews must make allowances for manhole covers and grates that may damage the snowplow blades and infrastructure.

*An arterial road is defined as a major vehicular travel route. Examples of arterials in Joliet include (but are not limited to) Jefferson Street, Black Road, Essington Road, and Larkin Avenue.

Driveways, Sidewalks, and Mailboxes

When snowplows complete a residential street, a berm of snow may be left at the end of driveways. When this takes place residents are asked to shovel snow into the parkway or yard instead of the street.

Shoveling sidewalks outside of homes and businesses allows everyone to continue to enjoy the community and arrive at their destination with warm, dry feet!

Mailboxes that are set too close to the street or are not anchored properly can fall victim to a snowplow blade or wave of heavy, wet snow. If your residential mailbox was damaged by a passing snowplow, please contact the Mailbox Damage hotline at (815) 724-3651.

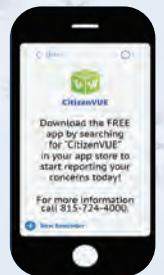
All mailboxes should be installed according to the guidelines stated in Ordinance No. 18195. You can view this ordinance and its stipulations at: www.joliet.gov/Mailboxes.



Move vehicles off of streets when more than two-inches of snowfall accumulates. The Joliet Police Department has the option of issuing a parking ticket and/or having the vehicle towed. For more information, visit www.joliet.gov/snowfallparking.

CitizenVUE - Free Citizen Engagement App

Download Joliet's free mobile device app, CitizenVUE, to report non-emergency issues for community and neighborhood concerns. Visit www.joliet.gov/ServiceRequest for more information.



Smart Message Community Alerts

Smart Message provides residents with alerts from the City of Joliet. Information includes notice of water main breaks and boil orders. Don't Delay! Sign up today at www.joliet.gov/smartmessage.

Jingle & Mingle Around Town

Billie Limacher Bicentennial Park & Theatre

We have the cure for cabin fever! Check out the events for kids and those young at heart. Parking is free. Location: 201 West Jefferson Street. Contact: (815) 724-3761 • bipark@joliet.gov • www.bicentennialpark.org.

47th Festival of the Gnomes

December 2 & 3 | 2 pm

A family tradition for many! Indoor theatre show tells of Gnome adventures and good will. Visit the "gnomemade" gift shop for wee treasures. \$5 admission.

The Drunken Gnome

Saturday, December 9 | 8:00 pm

Indoor theatre silly gnome show for adults (rated R). The gnomes meet at the pub to talk about life off stage, with a wink to pop culture and bawdy humor. \$5 admission ages 18 and up.



Sherlock Holmes & the Case of the Christmas Goose

December 15, 16 & 17 | Friday & Saturday, 7 pm | Sunday, 2 pm

Joliet Drama Guild (IL's 2nd oldest community theatre!) presents the mystery of a hat, goose and hidden piece of jewelry lost in a late-night scuffle. \$20 adults/ \$18 students & seniors.

5th Emerging Playwrights & Poets Festival

January 19 & 20, 2024 | Friday & Saturday, 7 pm

From imagination to live performance, local playwrights and poets debut their original works on stage. Enjoy an evening of humor, drama and fresh perspectives. \$5 admission.

Saturday Drama Classes

January 20 - February 3 | 9am & 10:30 am

Open to all levels of interest! Meets on our indoor stage for 5 Saturdays. Our younger class learns the basics of theatre to and presents a one act play for the finale (grades 1st-5th, 9:00 am, \$75). Our older class focuses on auditions, improv and character analysis (grades 6th-12th, 10:30 am, \$85).



Clue On Stage

January 26-28 & February 2-4

Fridays & Saturdays, 7pm | Sundays, 2 pm

Joliet Drama Guild presents the hilarious farce-meets-murder mystery with all the off-the-wall characters from the classic boardgame. \$20 adults/ \$18 students & seniors.

Celebrate Black History Month

February 9, 10, & 11 | Stay tuned for event details!

Celebrate Women's History Month

February 24

The official month is March, but we're starting the celebration early! Stay tuned for details.

Light Up the Holidays Holiday Singalong

Friday, November 24 | 1-4:30 pm Ottawa Street Branch

(Kids of all ages with adult) Get ready for the holidays and join us for a craft, singalong, and letter to Santa before the Light Up the Holidays parade



Holiday Cheer

Thursday, December 14 | 6-7:30 pm Black Road Branch

(All ages with adult) Stop by for a special character meet and greet, Hot chocolate and a photo op and craft!

Noon Year's Eve Celebration

Friday, December 29 | 11:30 am -12:30 pm Ottawa Street Branch

Register at www.jolietlibrary.org (Kids of all ages with adult) Countdown to 2024 kid-style with some festive family fun!

Ugly Christmas Sweater Photoshoot

Monday, December 11 & 18 | 6-7 pm Ottawa Street Branch



Register at www.jolietlibrary.org. (All Ages) Enjoy some holiday cheer and have your photo taken with your friends in your ugly sweaters!



Home for the Holidays has something for everyone! The festivities begin on Monday, November 20, with events and activities through Friday, December 22.

It includes entertainment options for the whole family with holiday shows, concerts, social gatherings, movies, and special events throughout the holiday season. Shows include The Nutcracker and A Magical Cirque Christmas, holiday movie favorites, Polar Express and Home Alone, and special kid-friendly events such as Teddy Bear Tea.

For more information and tickets, visit www.rialtosquare.com.



Other Great Events

Visit www.joliet.gov/events or www.visitjoliet.com for upcoming events. The following affiliate organizations also have upcoming programs, events, and festivals scheduled:

Joliet Area Historical Museum: www.jolietmuseum.org

Joliet Park District: www.jolietpark.org

City Information & Resources

Waste Management Reminders

Waste Management (WM) weekly yard waste program will suspend for the winter months after the last scheduled yard waste collection day during the week of December 4-8, 2023. WM's yard waste program will resume mid-March 2024. Reminder, pumpkins are not yard waste and should be discarded as garbage.



- Live Christmas trees will be collected on regularly scheduled garbage dates through January 31, 2024. Remove all decorations and leave the tree next to the garbage cart. If the tree is taller than five feet, please cut in half.
- In the event of inclement weather, WM may begin service earlier than the standard collection time of 7:00 a.m. Should this occur, the City will issue a Media Release and Social Media blast prior to the collection date(s) impacted by this time change. Sign up for Media Releases at www.joliet.gov/news.
- When there is a snowstorm and snow has been plowed onto the curb, please place carts and material on the flat, cleared surface of the street. Material and carts placed on top of snow berms will not be serviced.
- Please place carts at least two feet away from stationary objects and distance carts at least two feet from one another. Carts that are placed incorrectly will be marked with a sticker.

For WM servicing questions, issues, or cart repair call (815) 280-7854 or via chat at www.wm.com. Callers should request a ticket number to document the call and/or for future follow-up purposes.

Got Questions?

Residents can visit our FAQ page at www.joliet.gov/faq or for more information visit www.joliet.gov/our-city/residents.



WM offers a convenient residential service to properly dispose and recycle hazardous household generated materials and electronics safely, easily, and responsibly. This program is available to residents who pay for municipal

waste on their monthly City of Joliet municipal water and sewer bill. There is no extra charge for this service or limit to the number of times a resident can call to schedule a pickup.

Materials accepted through this program include electronics, TV's, paint products, household cleaners, compact fluorescent lamps (CFL), automotive products, garden chemicals, batteries, syringes, lancets and more. Do not place these items in your garbage or recycling cart or curbside with your regular garbage – they will not be collected.

For program details, guidelines, or to schedule a WM At Your Door Special Collection pick up, call (800) 449-7587 or visit www.wmatyourdoor.com.

City Hall Holiday Closure

Thanksgiving Day | Thursday, November 23

Friday after Thanksgiving | Friday, November 24

Christmas Day | Monday, December 25

New Year's Day | Monday, January 1

Martin Luther King, Jr. Day | Monday, January 15

Presidents Day | Monday, February 19

Downtown parking decks will be free of charge and there will not be enforcement of parking meters on these holidays.

Waste Management Holiday Schedule

Thanksgiving Day | Thursday, November 23 | Thursday and Friday service one day late
 Christmas Day | Monday, December 25 | Service one day late all week

Cut along the dotted line below and post this schedule in a handy spot!

WASTE MANAGEMENT 2024 HOLIDAY SCHEDULE

DAY	DATE	HOLIDAY	SERVICE SCHEDULE
Monday	January 1	New Year's Day	Service one day late all week
Monday	January 15	Martin Luther King, Jr. Day	No change in service/regular schedule
Monday	February 19	Presidents Day	No change in service/regular schedule
Friday	April 12	Good Friday	No change in service/regular schedule
Monday	May 27	Memorial Day	Service one day late all week
Thursday	July 4	Independence Day	Thursday and Friday service one day late
Monday	September 2	Labor Day	Service one day late all week
Monday	October 14	Columbus Day	No change in service/regular schedule
Monday	November 11	Veterans Day	No change in service /regular schedule
Thursday	November 28	Thanksgiving Day	Thursday and Friday service one day late
Wednesday	December 25	Christmas Day	Wednesday through Friday service one day late

We Are Here

Police and Fire Emergency
9-1-1

Police Non-Emergency
(815) 726-2491

City Hall Information Desk
(815) 724-4000 infodesk@joliet.gov

Customer Service
(815) 724-3820 customerservice@joliet.gov

City Manager
(815) 724-3730 citymanager@joliet.gov

Mayor
Terry D'Arcy
(815) 724-3700 tdarcy@joliet.gov

Councilman
Larry E. Hug (District 1)
(815) 724-3746 lhug@joliet.gov

Councilman
Pat Mudron (District 2)
(815) 724-3749 pmudron@joliet.gov

Councilwoman
Sherry Reardon (District 3)
(815) 724-3720 sreardon@joliet.gov

Councilman
Cesar Cardenas (District 4)
(815) 724-3745 ccardenas@joliet.gov

Councilwoman
Suzanna Ibarra (District 5)
(815) 724-3742 sibarra@joliet.gov

Councilman
Joe Clement (At Large)
(815) 724-3747 jclement@joliet.gov

Councilman
Cesar Guerrero (At Large)
(815) 724-3129 cguerrero@joliet.gov

Councilwoman
Jan Hallums Quillman (At Large)
(815) 724-3744 jquillman@joliet.gov

All City Department contact information can be found at www.joliet.gov.

Joliet City Hall
150 W Jefferson St
Joliet, IL 60432

Hours of Operation
8:00 a.m. - 4:30 p.m., Monday-Friday*

Entrances to City Hall are located on both Des Plaines and Joliet streets.

*Except on observed holidays

Official City website: www.joliet.gov

Police [@JolietPolice](https://www.facebook.com/JolietPolice)

[@JolietPolice](https://twitter.com/JolietPolice)

[@JolietPolice](https://www.youtube.com/JolietPolice)

Fire [@Joliet-Fire-Department](https://www.facebook.com/Joliet-Fire-Department)

[@Joliet-Fire-Department](https://twitter.com/Joliet-Fire-Department)

[@Joliet-Fire-Department](https://www.youtube.com/Joliet-Fire-Department)

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